

Supporting Equity in Healthcare

**The Aga Khan University Hospital's
Patient Welfare Endowment
2019**



About Our Patient Welfare Programme

At the Aga Khan University Hospital (AKUH), we believe that the highest quality patient care should be available to everyone. We are committed to ensuring that patients from low-income backgrounds are able to access a broad range of hospital, clinic, diagnostic, and laboratory services through financial support. Equally important, we give patients who receive assistance the same level of care as those who can afford to pay.

No patient who is eligible for support is ever turned away from AKUH.



Waiting patiently: A quick walk through the hospital courtyard in Karachi will give you a sense of the numbers of people who benefit from our welfare programme

Your Endowment At A Glance

We are tremendously grateful to donors like you who help Aga Khan University Hospital meet its commitment to ensuring that ability to pay does not affect the quality of care a patient receives.

An endowment is an invested fund that will exist and grow in perpetuity—as long as the University exists. AKU invests each endowment in a diversified, professionally managed portfolio that creates a steady stream of income for the University and Hospital, calculated as a percentage of the fund's rolling 12-quarter market average. Any surplus is reinvested in the endowment. The goal of every endowment is to provide support for current *and* future needs.

The Aga Khan University Hospital's Patient Welfare Endowment at a Glance:

	USD	PKR
Total Amount Gifted Historically	26,136,018	284,394,163
Market Value on January 1, 2019	30,940,2275	731,388,913
New Gifts in 2019	3,321	4,290,000
Endowment Earnings (Loss)	2,636,302	57,755,507
Amount Distributed for Patient Welfare	(1,377,944)	(46,505,986)
Market Value on December 31, 2019	32,251,905	746,928,435

Our youngest patients are often under the age of one. They are supported by our welfare programme for a range of ailments including congenital heart disease and cancer.



The Impact of Our Patient Welfare Programme in Pakistan

4.59m+

Patients have benefitted from our welfare programme since 1986

18.1bn

PKR disbursed to patient welfare since AKUH was founded

5.6bn

PKR in gifts for patient welfare in 2018 and 2019

1.54m+

Patient visits supported by financial assistance in 2018 and 2019*

100%

Patients eligible for welfare support based on their need

10%

Of in-patients on welfare at AKUH earn less than PKR 300 per day, yet receive the highest quality healthcare

**This number includes repeat visits from patients. Their follow-up visits are also supported by our Patient Welfare Programme if they are unable to pay themselves.*

Transforming Lives With Your Gift



Najma Mohammad Zaman
Neurosurgery Patient
Diagnosis: Meningioma Tumour

Najma's story is no less than a miracle. The sole earner in the family; estranged from her husband, and having adopted her sister's son, Najma lives with her ageing mother. As a part-time cook, Najma's monthly earnings amount to less than \$50 per month, and her life is very difficult.

One day, Najma began to notice numbness in her hand. She went to a doctor near her house who informed her that the numbness is likely caused by a neurological problem and that she would require a CT scan and an MRI, including several other costly tests. Due to the cost of these tests, Najma avoided going to the hospital until her illness began to cripple her. Panicked, her mother rushed her to the nearest emergency where she was informed that Najma had a brain tumour and required urgent surgery.

Najma's mother had heard from the neighbours that Aga Khan University Hospital provides financial support to those patients that cannot afford to pay. She recalls, "We didn't believe it at first, after all, this is the most prestigious hospital in the country, but we were hoping against hope. I put my faith in God, but I had no money at all. I borrowed Rs. 500 from my neighbour - just enough to pay for Najma's conveyance to the hospital."

The Patient Welfare Programme at Aga Khan University Hospital made it possible for Najma to be treated in a world-class facility and offered all the same amenities that would be available to a fully paying patient. Najma's follow-up visits are also paid for by the Patient Welfare Department.

Free of her illness, she is now able to work and take better care of her family - something that she has always strived for. Her wish is for her nephew to become a doctor so that he can improve the quality of life of his family, and of others who are in need.

Ensuring Equitable Access

Established in 1985, the Aga Khan University Hospital (AKUH) is a not-for-profit teaching hospital with a mandate to ensure quality care for all patients, regardless of the ability to pay. We are among the largest private health-care providers in Pakistan and East Africa. Our hospitals were the first in those regions accredited by the U.S.-based Joint Commission International, and our research and graduates have influenced health policy and practice nationally and internationally.



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