

Creating an Effective Self-Study for Institutional Review

| Feature | Best Practices | Poor Practices |
|---|---|---|
| Goal / Purpose | The self-study is aimed at quality improvement of our areas, services & departments. The process asks for analysis of strengths and weaknesses, and asks how improvements can be made. | The self-study is aimed at defending or justifying the status quo. |
| Focus | The self-study focuses on the institution performance of programme and areas in Pakistan & UK as recognized by HEC (required by Higher Education Commission-IPE manual). | The self-study focuses on the departments / academic units. |
| Nature of Report | The self-study is reflective, analytical, self-critical and evaluative. | The self-study is descriptive. |
| Treatment of Standards | The standard area are critically examined based on evidenced and an honest improvement plan is put in place for self-monitoring and improvement. | The standard is described. |
| Treatment of Data | Data are analyzed – for example, to use as the basis for performance evaluation. Data analysis contributes to the assessment of strengths and weaknesses of the respective area, programme, service and department | Raw data is used only in a descriptive manner or just attached. |
| Authorship | The self-study results from a participatory self-critical process and documents involvement in its preparation of all stakeholders. For example, in programme: faculty and students. Another example; HR: Employees | The self-study is written by the Chair, without evidence or sometimes without knowledge of key stakeholders |
| User Involvement (student / employee) | The self-study shows active involvement and contribution of students / employee as user in the agenda-setting, self-analysis and preparation of the Report. | There is “NO” evidence of active involvement of user/ students in the preparation of the self-study. |
| Relationship to External Reviewer Mandate | The self-study does address, and inform, all of the issues to external reviewers that are asked to review. | The self-study does “NOT” address, or inform, all of the issues external reviewers are asked to review. |
| Institutional Review / IPE | The self-study does explicitly address each of the “standards” specified in the IPE manual. | The self-study does not explicitly address each of the “standards” specified in the IPE manual. |

Adapted from: Guide to Quality Assurance Processes: Creating an effective self-study...Council on Quality Assurance. Available at: <http://oucqa.ca/guide/creating-an-effective-self-study-for-program-reviews/>