

AGA KHAN UNIVERSITY-UGANDA
Guidelines, Policies and Procedures

Policy Name	Student Affairs and Services
Policy Number	UG 025
Approved by	Academic Senate
Date of Approval	November 2023
Contact	Vice Provost, Students

1.0 Purpose

The Aga Khan University subscribes to the holistic development of its students. While teaching and learning remains pivotal, the University's student life and student experience provides programming and services that seek to advance academic success, to develop students as leaders and mentors and to inspire students to make life-long positive contributions to society.

2.0 Applicability

This Student Affairs and Services Policy of Aga Khan University is applicable to all students admitted to the University for the duration they are on board in their respective programmes.

This policy provides a framework for the provision of services to meet these overarching objectives including but not limited to: providing support services and attending to students' needs individually and collectively by creating a friendly learning, social, safe, collegial environment, one that nurtures responsible students in the University in which all can live, work, and learn together in peace and harmony so that they achieve their academic endeavor and ultimately succeed in their career ambition.

3.0 GOALS

In responding to student needs, the University Registrar offices, the Student Experience offices and the Student Counseling and Wellness offices in Pakistan, East Africa and the UK are responsible for supporting the diverse body of students within their campuses.

The Services provided will ensure that the different student types (i.e. undergraduate, graduate, doctoral, residents and trainees) are provided with support, activities, and functions that promote their social, cultural, and recreational life, build community, promote student wellness, and provide opportunities for leadership development while ensuring compliance with the University's Student Code of Conduct and Disciplinary Procedures. The portfolio of services will

facilitate student mentorship, counselling services, advocacy, and creating relevant institutional policies and procedures.

The University through relevant offices will take responsibility for providing students a comprehensive orientation when they start their journey at the University to familiarize them with University policies and procedures:

available on: <https://www.aku.edu/registrar/Pages/services-policies.aspx>.

The University will provide, among other facilities, student health services, extracurricular and co- curricular activities, accommodation, catering, sports and recreation, physical security, opportunities for personal development, reasonable accommodations for students with disabilities, acclimatization for International students, a conducive teaching and learning environment and accommodation.

The governance structure will be allow for students to participate in decisions that are relevant to their wellbeing.

Each campus will elect members to represent programmes on a Students Affairs Committee to reflect on the overall system of overseeing and managing student affairs and to provide recommendations for dealing with emerging issues and needs pertaining to student services.