



Patient Welfare Programme

AKUH, Pakistan

Impact Report 2024



THE AGA KHAN UNIVERSITY



آغا خان یونیورسٹی ہسپتال

The Aga Khan University Hospital

Making Quality Healthcare Accessible to the Neediest

The Patient Welfare Programme (PWP) makes high-quality, critical healthcare accessible to patients in need of financial support. It enables the patients to benefit from the full range of healthcare services - from diagnosis to treatment - at the Aga Khan University Hospital (AKUH) and its outreach centres across Pakistan.

The Welfare Programme is supported through donations, Zakat, Sadaqat and AKUH's own resources. Each year, it enables access to healthcare for millions of deserving patients.

Thanks to the welfare support, individuals with financial constraints are able to benefit from specialised and cutting-edge inpatient care for complex and life-threatening conditions. These include, but are not limited to, adult and childhood cancers, cardiovascular and congenital heart diseases, as well as neurological, orthopaedic and blood-related diseases.

Since its inception in 1985, PWP has:

➤ supported **10.27 million+** patient visits

➤ disbursed **PKR 41.90 billion** in welfare support



The Difference Your Giving Made In 2024

1.5 million Patient visits

benefited from the support provided through the Patient Welfare Programme at our main Hospital, four outreach hospitals and 244 laboratories across Pakistan

7.2 billion PKR

disbursed by the Patient Welfare Programme, enabling needy patients to access inpatient, outpatient and diagnostic care

Breakdown of patient visits supported through the Patient Welfare Programme



96,700+

For inpatient and outpatient care



1.4 million

For laboratory tests and diagnostic care

The Impact of Your
Generosity

A New Skull, A New Start

Umair suffered a severe skull fracture in a tragic accident. In critical condition, he was rushed to AKUH, where a CT scan revealed that much of his skull had shattered. Only small, fragile fragments remained. Doctors soon realised that without a reconstructive surgery, Umair's life would never be the same.

His family was presented with the option of replacing the damaged portion of his skull with an implant made of a lightweight and extremely strong material called polyetheretherketone, otherwise known as PEEK.

AKUH is the only hospital in Pakistan that designs and manufactures 3D-printed PEEK implants in-house.

Using Umair's precise measurements, doctors created a customised PEEK implant for Umair, giving him a second chance at a normal life.

Umair is forever grateful to the medical team at AKUH and the generosity of donors who made his treatment possible through the Patient Welfare Programme.



In Pakistan, AKUH is the leading healthcare provider for neurosurgical conditions – ailments of the nervous system including the brain and spine. These include treatment for malignant and benign brain and spinal tumours, brain and spine trauma, and other disorders and diseases of the nervous system.

From diagnosis, treatment, and counseling to long-term follow-up, our holistic approach ensures that each patient receives personalised expert attention.

The Welfare Programme enables equitable access to these services for patients from financially underprivileged backgrounds.

In 2024, over PKR 234 million was provided in welfare support to needy patients seeking treatment for neurosurgical conditions.

The Impact of Your
Generosity

A Second Chance for Sadia

When Sadia, a widowed mother in her thirties, was diagnosed with breast cancer, her world crumbled. With a young daughter depending on her, she feared the worst - who would care for her child if she couldn't survive?

Sadia found hope when she came to know about the compassionate, high-quality care at AKUH. Her uncertainty soon turned into a journey of hope. With a timely diagnosis, she embarked on a year-long treatment plan that included surgery, chemotherapy, and radiation - all supported by the generosity of the Patient Welfare Programme.

The emotional and medical support she received helped her face the most difficult days with courage. Relieved from the burden of treatment costs, she could focus fully on her recovery.

Four years later, Sadia stands tall as a cancer survivor and role model - her strength inspiring her daughter and uplifting her family. Her journey is proof that with timely care and support, recovery and a renewed life are within reach.



Cancer remains a growing healthcare concern in Pakistan. In 2024 alone, more than 5,000 new cancer cases were reported at AKUH in Karachi, with breast cancer cases being the highest.

From diagnosis to palliative care, AKUH leads the way in providing treatment for patients across all types and stages of cancer.

Through the Patient Welfare Programme, we strive to ensure that high-quality cancer treatment is accessible to patients with financial constraints, offering hope during difficult times.

Last year, the Programme provided over PKR 330 million in welfare assistance to adults and children undergoing oncology treatment at AKUH.

The Impact of Your Giving in 2024

Saving Lives Through Early Detection and Diagnosis of Diseases

Over 58% of the amount disbursed for welfare support in 2024 was for laboratory services and diagnostic care across Pakistan.

The AKUH laboratories are recognised as the most trusted diagnostic facilities in Pakistan and the region. Accredited by the College of American Pathologists (CAP) - the global gold standard in laboratory excellence - AKUH labs adhere to the highest international benchmarks for safety, precision, and quality control, ensuring every test result is reliable and patient care remains uncompromised.

The Patient Welfare Programme is helping needy patients access the high-quality services in 244 AKUH laboratories for early diagnosis of diseases and for better and preventive treatment outcomes.

In 2024

1.4 million

Patient visits

were supported through the Patient Welfare Programme for availing laboratory and diagnostic services across Pakistan





The need is greater than ever, and your continued support can bring hope.

Donate online!

Donate directly to AKU or donate through the Aga Khan Foundation, Offices. Please mention **AKUH, Pakistan Patient Welfare Programme** in the comments section if donating through AKF.



AKU



AKF, USA (USD donations)



AKF, Canada (CAD donations)



AKF, UK (GBP donations)



Give your Zakat and Sadqat to the Patients' Behbud Society for AKUH

Donate via cheque

For donations, mark your cheque in favour of:

The Aga Khan Hospital and Medical College Foundation

For Zakat and Sadaqat, mark your cheque in favour of:
The Patients' Behbud Society for AKUH

Mail your cheque to:
University Advancement
The Aga Khan University,
5th Floor, University Centre
Stadium Road, P.O. Box 3500,
Karachi 74800, Pakistan

In Gratitude

Your generosity is more than a donation - it is a lifeline. Through the Patient Welfare Programme at AKUH, Karachi, your kindness reaches those who would otherwise not be able to access timely medical care.

Each contribution you make becomes a ray of hope, a step towards recovery, and a reminder that those in need are not alone.

We are profoundly grateful for your continued generosity.



Zahra Somani
Chief Advancement Officer

University Advancement

Aga Khan University
 stewardship@aku.edu
www.aku.edu