



آغا خان یونیورسٹی ہسپتال

The Aga Khan University Hospital

PATIENT WELFARE PROGRAMME

HEALING WITH DIGNITY

IMPACT REPORT 2025

In Gratitude




Dr Farhat Abbas
Professor and CEO,
Health Services,
Pakistan

At the Aga Khan University Hospital, our mission remains clear: to ensure that high-quality, compassionate healthcare is accessible to all, regardless of financial circumstances. Every day, we witness the profound impact that timely, lifesaving care has on individuals and families - and we are reminded that no one's path to healing should be hindered by financial hardship.

While nearly 70% of the welfare support for patients with financial challenges comes directly from AKUH's own resources, we recognise that this journey cannot be walked alone. It is your generosity that strengthens our ability to serve those who need us most. Your support brings hope, restores dignity, and enables thousands of families each year to move towards a healthier and brighter future.

On behalf of our leadership and the entire AKUH community, I extend my deepest gratitude for your enduring trust and partnership. With your support, we continue to bring exceptional healthcare within reach - especially for the most vulnerable among us.

Thank you.



Making Quality Healthcare Accessible

The Patient Welfare Programme (PWP) at the Aga Khan University Hospital in Pakistan enables patients with financial challenges to access high-quality healthcare. Since 1985, over 11.84 million patient visits have been supported, disbursing PKR 50.60 billion in welfare support.

The Programme enables patients to benefit from the full range of advanced clinical, diagnostic, and laboratory services at the Aga Khan University Hospital (AKUH), its outreach centres and network of more than 250 laboratories across the country.

It ensures that those most in need can access reliable and compassionate healthcare.

Sustained through donations, Zakat, Sadaqat and AKUH's own resources, the Patient Welfare Programme has enhanced the health and well-being of millions of individuals and families across Pakistan.

The Impact of Your Generosity



Your generosity has enabled AKUH's Patient Welfare Programme to make quality healthcare accessible on an extraordinary scale.

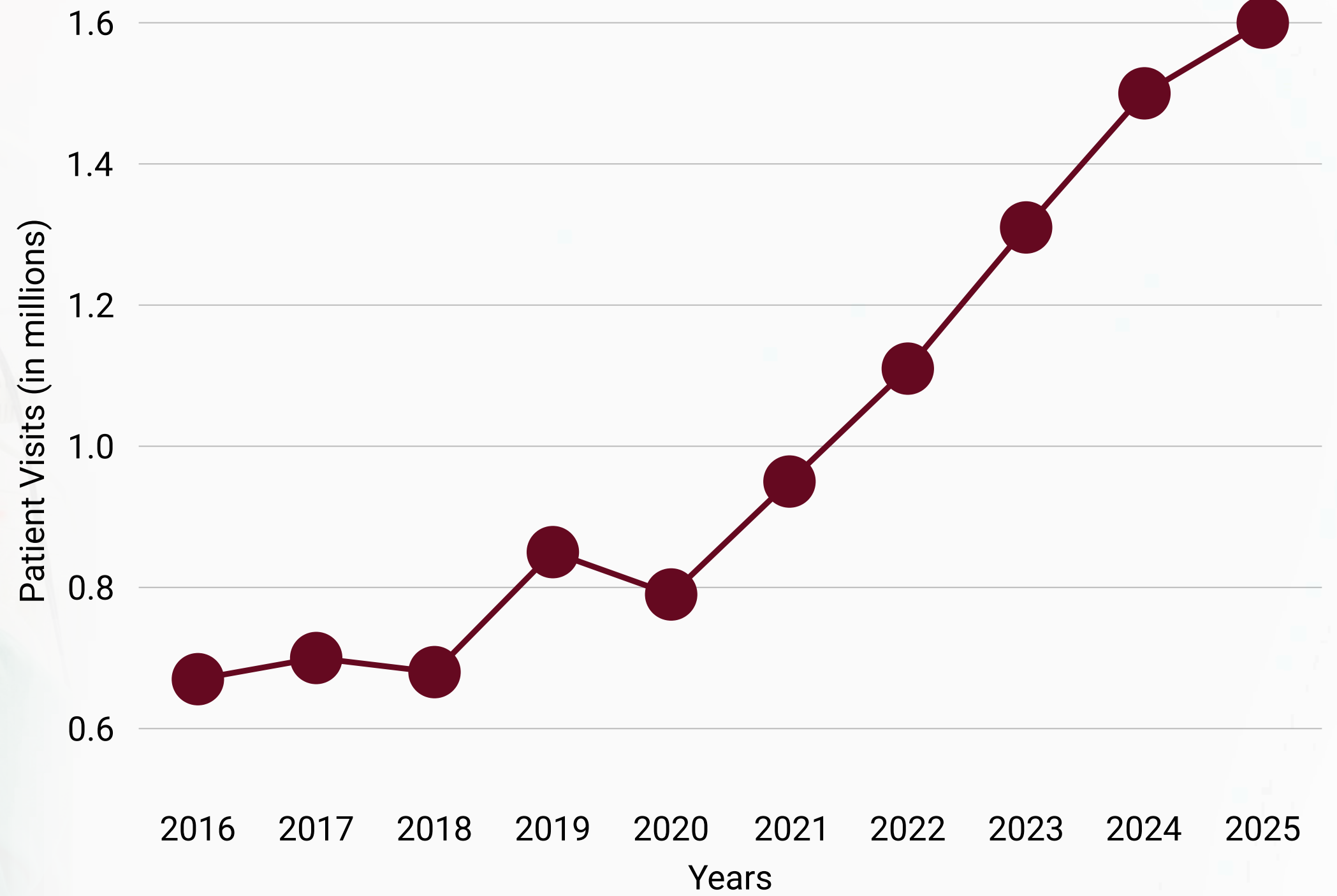
Over the last decade (2016–2025), the Programme supported 10.16 million patient visits, more than doubling access from 0.67 million in 2016 to 1.6 million in 2025 - a 139% rise.

During the same period, AKUH has expanded its welfare support for patients by an extraordinary 335%. This means that the financial assistance available for life-saving treatment has grown from just PKR 2.0 billion in 2016 to PKR 8.7 billion in 2025 - more than four times what we were able to offer before.

This growth reflects that your partnership with AKUH is translating directly into timely consultations, diagnostics, treatments, and follow-ups for those who need them most.

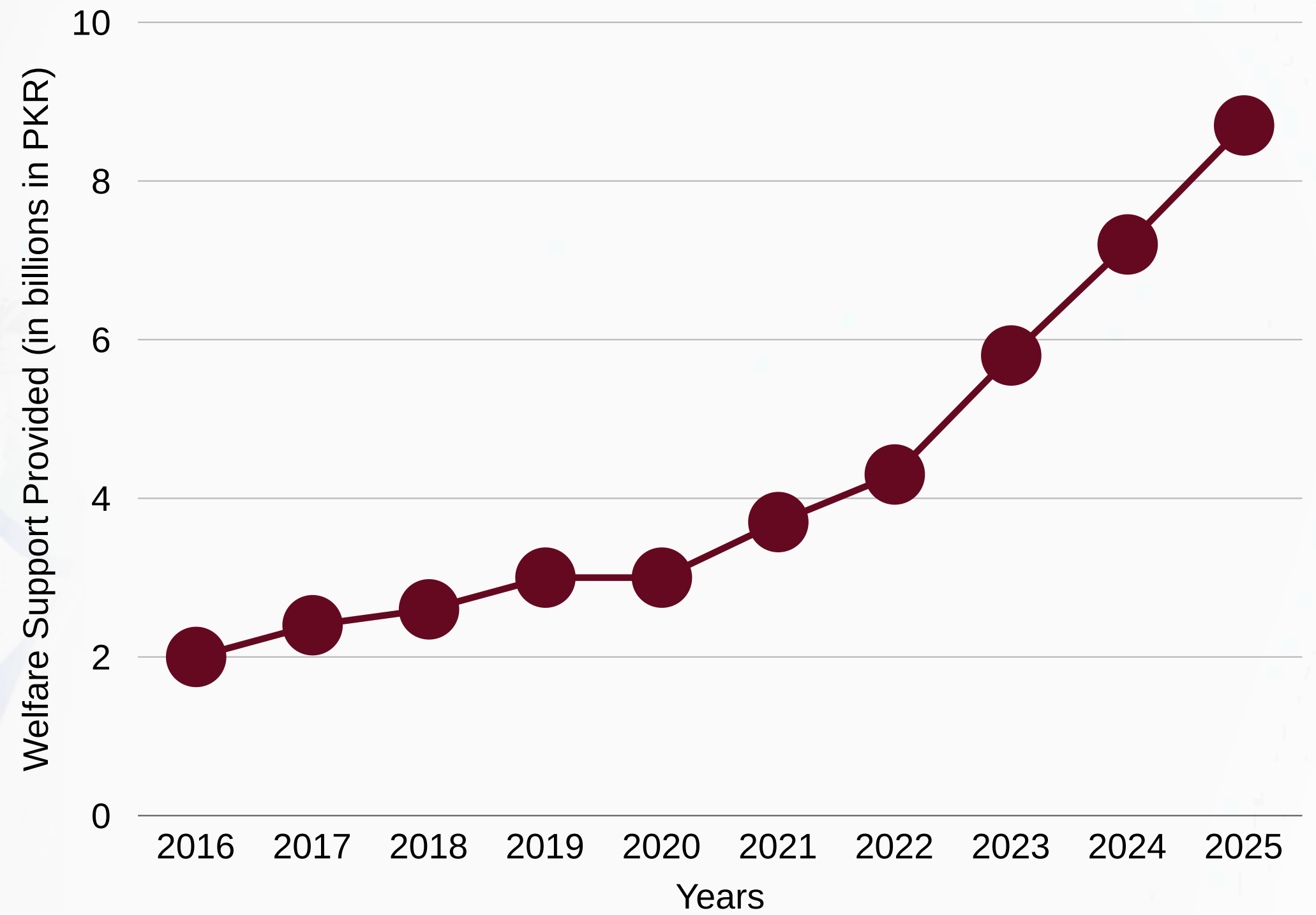
The Impact of Your Generosity

A Decade of Compassion



The Impact of Your Generosity

A Decade of Compassion



The Impact of Your Generosity

What Your Contributions Made Possible in 2025

1.6 million Patient Visits

benefited from the support provided through the Patient Welfare Programme at our main Hospital, four secondary hospitals and our over 250+ laboratories across Pakistan.

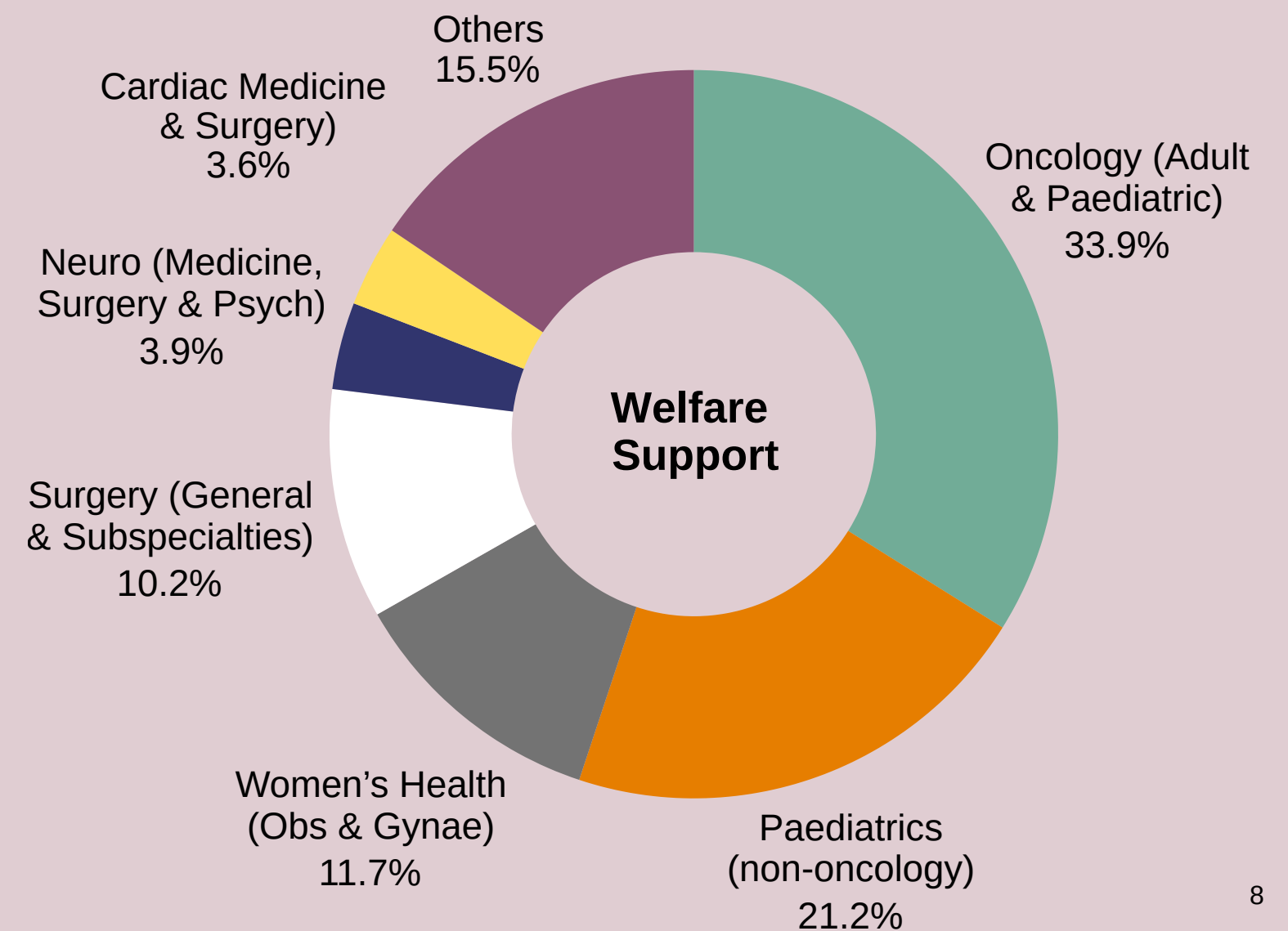
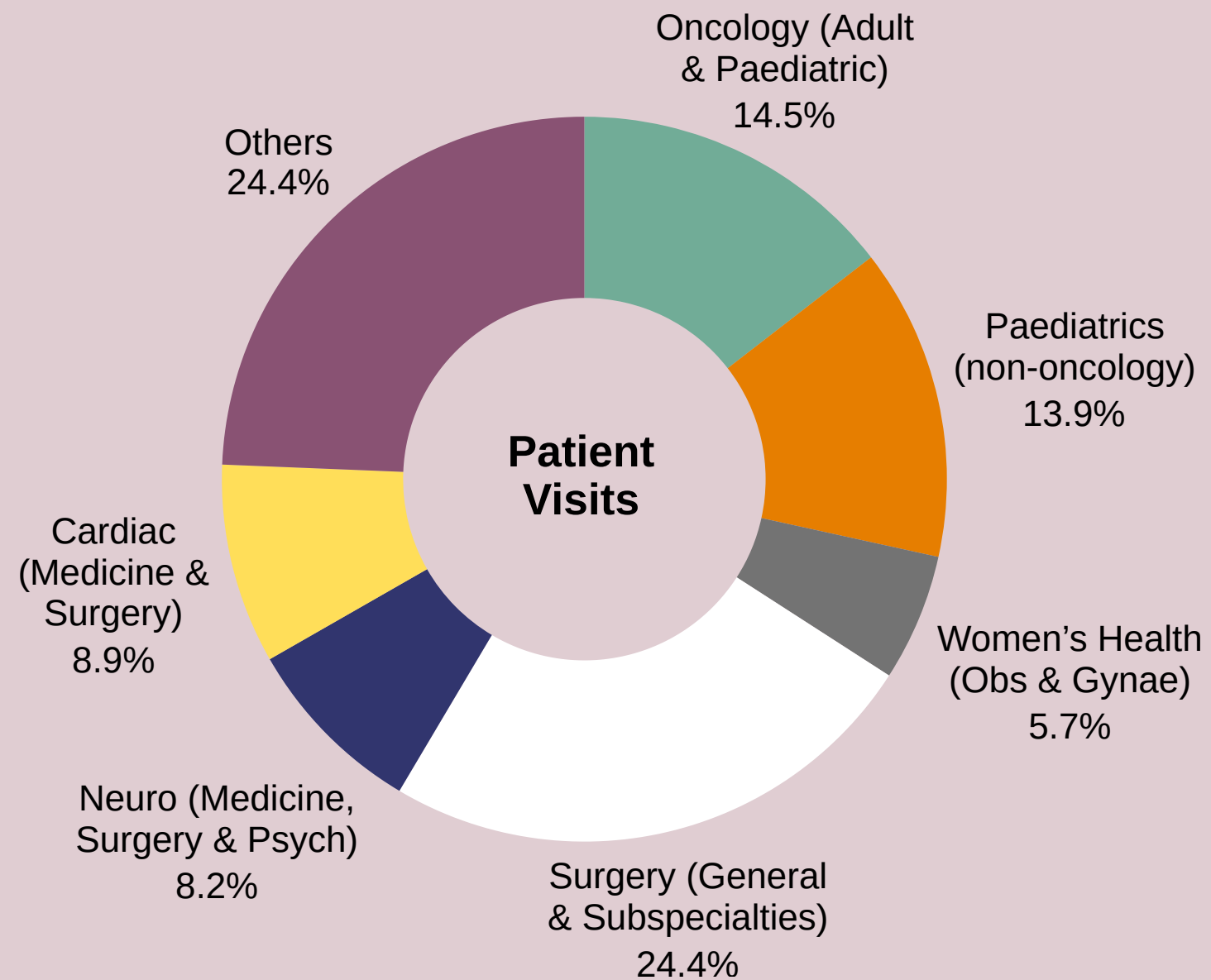
PKR 8.7 billion Welfare Support Funds

disbursed by the Patient Welfare Programme, enabling financially-challenged patients to access high-quality outpatient and inpatient care and diagnostic services.

The Impact of Your Generosity

Providing Critical Inpatient Care

In 2025 alone, your generosity supported 16,000+ visits for critical inpatient care. Your contributions translated into a father being able to return home after heart surgery, a mother safely delivering her baby, a young child beating cancer, and an elder receiving critical treatment without delay. These moments of healing were possible only because you chose to care.



The Impact of Your Generosity

Rebuilding Hope

In 2017, three-year-old Afaq's life changed overnight. Living in a small village, his parents noticed troubling signs in his health and sought medical help nearby. The diagnosis was devastating - blood cancer - and doctors warned he might not live beyond the age of seven. With no resources to afford treatment, the family felt hopeless.

Holding onto faith, they brought Afaq to AKUH. From the very first day, the medical team surrounded the family with compassion, reassurance and expert care.

Through your donations and Zakat, Afaq was able to receive life-saving treatment his family could never have afforded. His father remembers those early days vividly, sharing, "We could not even afford a ten-rupee tablet, yet my son received care beyond anything we could imagine."

Over the next eight years, Afaq continued to receive uninterrupted, dignified and comprehensive care. Today, at eleven, he is thriving - attending school and progressing in his education.



The Impact of Your Generosity
**Providing Access to
Essential Diagnostic
Services**



By supporting 1.4 million patient visits for laboratory tests in 2025, the Welfare Programme removed financial barriers that often prevent timely diagnosis and treatment.

This support - amounting to PKR 4.75 billion in disbursements - enabled individuals with limited financial means to receive critical lab investigations across the network of over 250 AKUH laboratories in Pakistan.

This scale of assistance reflects not only the growing healthcare needs of communities but also AKUH's continued commitment to health equity.

Each laboratory test funded reflects a step towards early detection, accurate diagnosis and improved health outcomes - contributing to a healthier and more resilient population.

The Impact of Your Generosity

Naseema's Journey to Walking Again

Naseema had been living with severe knee pain that made even the smallest movements difficult. Daily tasks - walking, standing, cooking - became nearly impossible, and her independence slowly slipped away.

With her family's income already stretched thin, the cost of treatment felt out of reach.

Through the support of AKUH's Patient Welfare Programme, Naseema was able to undergo a much-needed knee replacement surgery at AKUH.

A team of expert surgeons and nurses conducted the procedure, followed by a structured physiotherapy plan to help her regain mobility.

Naseema remained at the hospital for 15 days and then continued her rehabilitation with determination and hope. Within six months, she was walking on her own again. She returned to her daily routine and even resumed her sewing work, which helped provide income for her family.



Thank You



Zahra Somani Chief
Advancement Officer

Every contribution to the Patient Welfare Programme reflects a profound act of solidarity with those facing their most vulnerable moments. When a child like Afaq is given a second chance at life, or when a mother like Naseema walks again without pain, it is because you chose to care.

Your support enables us to extend care with dignity and compassion, ensuring that financial hardship does not hinder access to treatment. As we broaden our impact across communities, your commitment strengthens the very foundation of our work.

Thank you for standing with AKUH in advancing equitable healthcare for all.

Let's Continue the Journey of Hope

Donate online!

Donate directly to AKUH or donate through the Aga Khan Foundation platforms. Please mention the **AKUH Pakistan Patient Welfare Programme** in the comments section when donating through AKF.



AKUH (All currencies)



AKF, USA (USD donations)



AKF, Canada (CAD donations)



AKF, UK (GBP donations)



Give your Zakat and Sadaqat to the Patients' Behbud Society for AKUH (PBS for AKUH)

Donate via cheque

For donations, mark your cheque in favour of:

The Aga Khan Hospital and Medical College Foundation

For Zakat and Sadaqat, mark your cheque in favour of:

The Patients' Behbud Society for AKUH

Mail your cheque to:

University Advancement
The Aga Khan University
5th Floor, University Centre
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Karachi 74800, Pakistan

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