

COURSE DESCRIPTION

This 8 day course will be conducted under the umbrella of CHS–Continuing Education Programme. The overall aim of the course is to strengthen the management skills of hospital managers for improving service delivery access, quality and efficiency in Eastern Mediterranean Region (EMR) Countries (Afghanistan, Djibouti, Iraq, Pakistan, Somalia, Sudan, Syria and Yemen) especially those in complex emergencies.

COURSE OBJECTIVES

The course will:

1. Address the hospital management needs and challenges of EMR countries.
2. Focus on hospital management challenges within the context of disaster and complex emergencies faced by EMR countries.
3. Share good practices and solutions to overcome hospital management core challenges.

COURSE FEATURES

The course will address various Hospital Functions

Function I: The Role of Governance in Hospital Management

- Key elements of hospital governance in EMR countries
- Hospital's role in the health care systems
- Hospital's readiness in meeting priority health care needs

Function II: Hospital Human Resource Management

- Fundamentals of human resource management
- Hospital values and hospital culture
- Staff motivation and performance in EMR countries

Function III: Hospital Financial Management & Supply and Support Services

- Mechanism of financial monitoring
- Budgetary allocation processes
- Role of supply and support services in complex emergency situations

Function IV: Hospitals Quality and Patient Safety

- Characteristics of good service delivery
- WHO Patient Safety Guidelines
- Quality indicators during times of disaster

Function V: Healthcare Information System

- Key features of healthcare information system in hospitals
- Monitoring of essential hospital performance: WHO Path Framework
- Health technology assessment in EMR countries
- Minimum reporting requirements during times of disaster

Function VI: Hospital Emergency Preparedness & Management

- WHO e-ATLAS for gauging risk of disasters in EMR countries
- Hospital Safety Index
- WHO Hospital Safety Assessment Tool

LEARNING STRATEGIES

- Interactive lectures
- Case studies & presentations
- Individual exercises
- Visit to a public and private sectors hospital

COURSE DURATION

12th -20th May 2014

COURSE CERTIFICATION*

At the end of the course, Aga Khan University Karachi will confer a certificate of attendance to participants upon fulfillment of the following criteria:

- 100% attendance (excluding any emergency situation)
- Active participation in case studies

*AKU's Department of Continuing Professional Education awards this course a maximum of 38 Credits (Category 1)

COURSE FACILITATORS

Course Director

Dr Fauziah Rabbani
MBBS, MPH, FCPS, FRCP, PhD
Professor and Chair, Department of Community Health Sciences (CHS), Aga Khan University (AKU), Karachi

Organizing Committee/Promoter

1. Ms Carol Ariano, Vice President Human Resources, AKU
2. Mr Nadeem Mustafa Khan, Regional CEO, Health Services, Asia (AKUH, Pakistan and FMIC, Afghanistan)
3. Dr Nadeem Ahmad, Chief Operating Officer and Associate Professor Radiology Department, AKUH
4. Dr Mounir Farag, Regional Adviser HCM a.i., MO/HSS Regional Focal Point, WHO, EMRO
5. Mr Peter Hatcher, Visiting Faculty, Course Co-Director and Lead Facilitator, CHS, AKU
6. Ms Nousheen Pradhan, Senior Instructor and Course Coordinator, CHS, AKU
7. Ms Nadira Ashraf, Assistant Manager, Continuing Education Program (CEP), CHS, AKU
8. Mr Amin Hirani, Coordinator, CEP, CHS, AKU

AKU/H Facilitators

1. Ms Carol Ariano, Vice President Human Resources, AKU
2. Dr Nadeem Ahmad, Chief Operating Officer and Associate Professor Radiology Department, AKUH
3. Dr Fauziah Rabbani, Professor and Chair, CHS, AKU
4. Mr Peter Hatcher, Visiting Faculty, Course Co-Director and Lead Facilitator CHS, AKU
5. Dr Juanid Razzak, Senior Lecturer and Director, WHO Collaborating Center on Emergency Medicine and Trauma, Emergency Medicine Department, AKU-Karachi; and CEO, Aman Healthcare, Karachi
6. Dr Mairaj Shah, Medical Director Outreach Services, AKUH
7. Ms Shagufta Hassan, Director Finance, Finance Department, AKU
8. Dr Gulzar S. Lakhani, Senior Manager, Clinical Affairs, AKUH
9. Dr Colonel (R) Rashid Iqbal Khan, Sitara-e-Imtiaz, Non full-time faculty, CHS, AKU

10. Ms Nousheen Pradhan, Senior Instructor and Course Coordinator, CHS, AKU
11. Dr Shagufta Perveen, Senior Instructor, CHS, AKU
12. Ms Farah Hashmani; Research Fellow
CHS, AKU

AKU/H Panelists

1. Mr Hakim Ali Khan, Director, Facilities Management, AKUH
2. Dr Latif Sheikh, Director Pharmacy Services, AKUH & Outreach Programme
3. Mr Farhan Bhayani, Director, Materials Management, AKUH
4. Col. Salim Rehman, Director Safety & Security, Safety & Security Department, AKUH
5. Dr Bushra Jamil, Associate Professor and Section Head Adult Infectious Diseases, Medicine Department, AKU
6. Dr Hasnain Zafar, Associate Professor, Surgery Department, AKUH
7. Mr Asghar Ali, Senior Manager, Research and Grants Administration, Division of Women and Child Health, AKU

Public Sector Facilitators

1. Dr Seemin Jamali, Joint Executive Director and Head of Emergency Department, Jinnah Postgraduate Medical Center (JPMC), Karachi
2. Professor Saeed Qureshi, Medical Superintendent and Head of Surgery Department, Civil Hospital, Karachi
3. Dr Sameena Afghan, Director Patient Safety, Pakistan Institute of Medical Sciences, Islamabad
4. Mr Anwer Akhter, Deputy Director and Chief Statistics Officer, Jinnah Postgraduate Medical Center (JPMC), Karachi

Private Sector Facilitator

1. Dr Abdul Bari Khan, Chief Executive Officer, Indus Hospital, Karachi

For more information, contact

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Continuing Education Programme
Health Systems and Policy Research Group
Department of Community Health Sciences
in collaboration with
Department of Continuing Professional Education
Aga Khan University, Karachi

International Course

Hospital Management for Capacity Building of Health Managers in Countries of Eastern Mediterranean Region

May 12-20, 2014

In Collaboration With
World Health Organization
Eastern Mediterranean Regional Office