



آغا خان یونیورسٹی

THE AGA KHAN UNIVERSITY

Offered by:  
Department of Community Health Sciences

Information: Master of Health Policy & Management  
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Registration: <https://fal.cn/3mc6Q>

# Quality Management in Health Services

## Standalone Course with Graduate Credits

**March 3 - June 30, 2022 | 3:00 pm to 6:00 pm | Every Thursday**

The Master of Health Policy and Management (MHPM) Programme is pleased to announce standalone course scheduled from March-June, 2022. This course is part of the programme curriculum but can also be taken without enrolling into a degree programme. Course credits can contribute towards a master's degree.

### Course Description

Healthcare Quality is vital to achieving Universal Health Coverage by 2030 as part of Sustainable Development Goal 3.8. Healthcare managers, therefore, need to learn the concepts and acquire skills to improve quality and ensure patient safety. Health care quality management involves both the evaluation of quality and strategies for its improvement. This course offers 'systems approach' to quality management in healthcare. The course introduces various methodologies for both measuring and improving quality, including techniques that measure aspects of the healthcare structures, processes and outcomes, as well as levels of patients and staff satisfaction. In addition to the core quality measurement and improvement processes, this course also familiarizes students with regional systems (e.g. EMRO / WPRO) that utilize these quality measurement techniques to evaluate and improve quality. Students will be provided an opportunity to apply these methods in two of the most common settings in Pakistan: hospitals (public and private) and non-government healthcare organizations.

### Course credits can contribute towards a master's degree:

Candidates who will achieve a cGPA of 3.5 or above after completing two courses or cGPA of 3.0 or above after completing three courses are exempted from writing the Admission Test. They will be required to appear for an Interview. The courses are valid for three years only for entry into the MHPM programme.

### Audience

- Programme managers from NGO and public sectors, policy makers, health system researchers and health system academia
- Professionals from medicine, allied health professions and biological sciences.

**Course fee:** PKR 105,900

**Register by:** February 22, 2022

### Enrolment Criteria

Candidates for enrolment in this course must present the following:

Candidates who have at least one year of full time work experience after graduation, in a health-related field or social sector at the time of application (voluntary work, part-time or unpaid internship is not included) and hold at least one of the following degrees are eligible to apply:

Sixteen years of schooling or 4-year education (124-136 credit hours) after HSSC/FA/FSc/Grade 12 equivalent" from an accredited / recognized university in Sciences / Health Sciences / Social Sciences / Psychology / Mathematics / Statistics / Business Management / including but not limited to a BSc (Biology, Biological Sciences, Physics, Physical Sciences), DPT, MBBS, BDS, BScN, DVM, D. Pharm, B Pharm (or equivalent).

### Important information:

1. Download form: <https://fal.cn/3mc6Q>
2. Submit the form (via e-mail) by Tuesday February 22, 2022 at [visiting.application@aku.edu](mailto:visiting.application@aku.edu) along with the followings as PDF file:
  - Completed and signed application form along with photograph
  - Attested copy of degree and marks sheet of sixteen years of schooling in the relevant field as mentioned in the criteria.
  - Attested copy of CNIC / Passport
  - Attested copy of work experience letter

Interested candidates are encouraged to ensure that their applications are duly completed, as incomplete applications will not be processed.

Kindly note, AKU may request for additional documentation or equivalence certificate to seek clarity on your qualification.